

BUSINESS MADE EASIER

# Northern Star Resources Ltd

Automic Employee Share Plans (ESP) -**Frequently Asked Questions** May 2025



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### **Portal Access and Account Setup**

#### Where can I get help with registering for the Automic Investor Portal?

If you need assistance with registering, please refer to our video walkthrough available here.

#### Where can I get help with setting up Multi-Factor Authentication (MFA)?

If you need help setting up MFA, changing your MFA preferences, or adding additional methods, you can watch our step-by-step video walkthrough <u>here</u>.

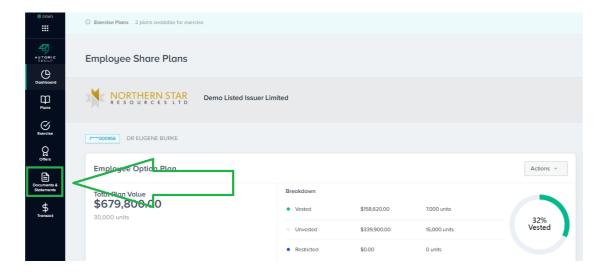
#### Does Automic have an Investor Portal mobile app?

Not yet, but the Automic Investor Portal is mobile responsive, meaning it adapts seamlessly to different devices for a smooth and intuitive user experience. We are planning to release a mobile app in the future, so stay tuned for updates.

### **Accessing Historical ESP Documents**

How can I access my historical documents previously issued by MUFG?

Your historical plan documents and tax summaries are available in your "Documents & Statements" library within the Automic Investor Portal. To access these, log in and click on "**Documents & Statements**" from the left-hand menu.



### **Managing your Shareholdings**

## Do I need to register each shareholding I have in Northern Star Resources Limited separately on the Automic Investor Portal?

No, you don't need to create separate accounts for each holding. You can add additional holdings, such as a broker-sponsored HIN or an issuer-sponsored SRN, to your existing Investor Portal account. Simply click on "Add Holding" from either your Portfolio page or your Employee Plan dashboard.

Step 1:

View

Add holding

LINK YOUR ACCOUNTS

To manage multiple accounts from the one of please enter a HIN or SRN below and an Au representative will respond within two busin systems. See 5.7

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CLICK HERE to explore our Store Plans Knowledge Certre today and harness the power of your owended.

#### How do I transfer my shares to my brokerage account?

Transferring shares to your brokerage account is straightforward with Automic. Since Automic's single platform manages both share registry and employee share plans, your Securityholder Reference Number (SRN) remains the same across your equity awards and ordinary shares.

Once you've received confirmation of your ordinary shares, you can use the same SRN to request a transfer to your brokerage account.

Previously, when MUFG managed these services, this required a twostep process involving a transfer to the main register. With Automic, this step is no longer necessary. I believe I hold securities under multiple Securityholder Reference Numbers (SRNs) in the same name. Can I consolidate these into a single holding?

Yes, if you have multiple holdings under different SRNs and would like to consolidate them into a single holding, please email us at **northernstar@automicgroup.com.au**, and our team will assist you with the process.

I'm having trouble transferring my shares from a Securityholder Reference Number (SRN) to my brokerage account, which uses a Holder Identification Number (HIN). Can you help?

If you're experiencing issues transferring shares from your SRN to your HIN, it's important to check that the name and address details on your SRN exactly match those on your HIN. Even small discrepancies can cause issues.

If the details don't match, let us know by emailing <a href="northernstar@automicgroup.com.au">northernstar@automicgroup.com.au</a>, and we'll help update the name or address on your holding to ensure the transfer process goes smoothly. Minor cosmetic changes usually don't require any supporting documents. However, for more significant updates, we may request documentation to process the change on your behalf.

For further guidance on completing the transfer, here are links to broker help pages:

- NAB Trade
- CommSec
- CMC Markets

## What is the difference between a Securityholder Reference Number (SRN) and a Holder Identification Number (HIN)?

The difference lies in how your shares are held:

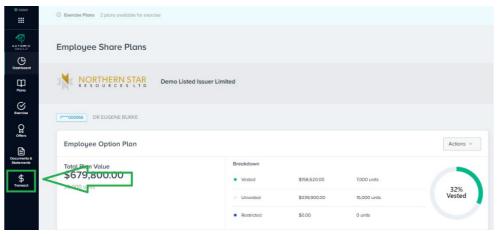
- CHESS-Sponsored Shares These shares are held through a stockbroker and registered with the Clearing House Electronic Subregister System (CHESS). They are assigned a Holder Identification Number (HIN), which is unique to you and your broker.
- Issuer-Sponsored Shares These shares are managed directly by the issuer's share registry and are not linked to a specific broker. Instead, they are assigned a Securityholder Reference Number (SRN). Issuer-sponsored shares can still be traded through any broker, provided you meet the broker's conditions.

Both types allow you to manage and trade your shares, but the key difference is whether the shares are associated with a broker (HIN) or the issuer's registry (SRN).

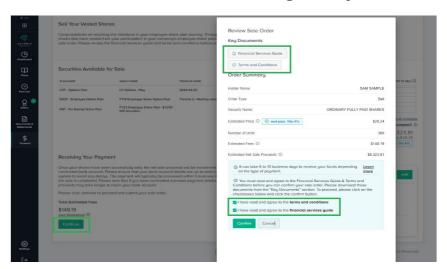
### **Selling Shares**

#### Can I sell my shares through the Automic Investor Portal?

Yes, Automic offers an employee share sale facility that allows you to sell shares without needing your own brokerage account. To access this feature, log in to the Investor Portal and click on "**Transact**" from the left-hand menu.



Before proceeding, please review Automic's **Financial Services Guide** and **Terms and Conditions**, and ensure your sale complies with **Northern Star's Securities Trading Policy**.



The sale facility provides important details, including:

- An estimated net sale proceeds including applicable fees based on the current market price of Northen Star Resources shares.
- The expected timeline for receiving sale proceeds in your nominated bank account.

Please note that the final sale price may vary due to market conditions and other factors.

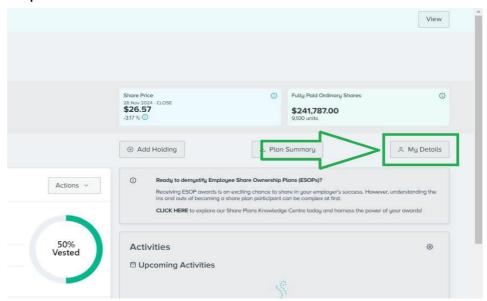
## Where can I see my share sale history completed through MUFG's employee share sale facility?

A sale history statement detailing all historical sales completed via MUFG's employee share sale facility, including the sale date, price, and net proceeds, will be prepared and uploaded to your "Documents & Statements" library. You can access it by clicking on "Documents & Statements" from the left-hand menu in the Automic Investor Portal.

### **Updating your Personal Details**

## How can I update my personal details, such as my address or bank account?

You can update your address, communication preferences, tax, and payment instructions by clicking on "My Details" from either the plan or portfolio screens.



Select Electronic Only and enter your email.

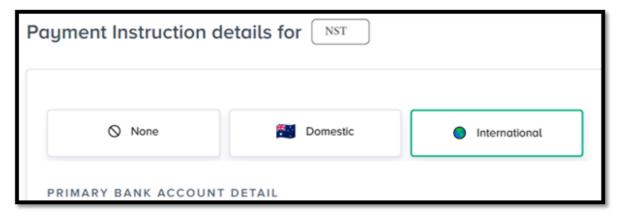
Click next and follow the prompts to update your other details such as Bank Account and Tax details.

Finally, you will reach the review and save section. Review the details you have provided are correct and select **SAVE** at the top right of the screen to save your changes.

\*If you do not save your details in this step then any changes will be lost.

## What's the process for updating my payment information with an international bank account (USD)?

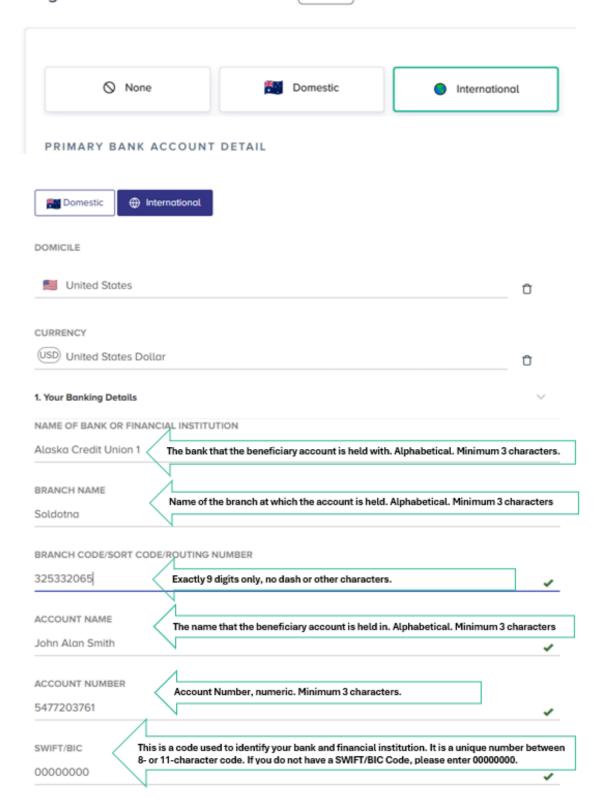
• Click on the 'International' button under "Payment Instruction details for NST"



• Enter in "Your Banking Details" into the fields listed below.

#### Payment Instruction details for

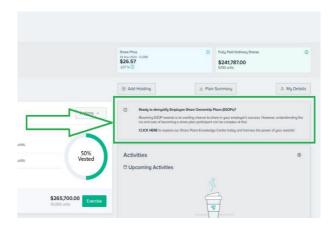
NST



#### **Educational Resources**

## Where can I learn more about Employee Share Ownership Plans (ESOPs)?

Automic has an Employee Share Plans Knowledge Centre, which provides educational resources to help you understand ESOPs. It includes FAQs, terminology definitions, and other helpful information.



### **Contact Us**

#### Who can I contact if I need further assistance?

You can contact our support team at:

Phone:	1300 593 734 (within Australia)
Phone:	+61 2 7208 4523 (outside Australia)
Email:	northernstar@automicgroup.com.au

These are dedicated Northern Star Resources support phone and email lines, ensuring employees and shareholders receive priority access to our Investor Services team.

## What are the opening hours for the Northern Star Resources Information Phone Line?

The Northern Star Resources information phone line is available at the following times:

- Sydney (AEST/AEDT): 8:30 AM to 7:30 PM, Monday to Friday
- Perth (AWST): 6:30 AM to 5:30 PM, Monday to Friday
- Alaska (AKST/AKDT): 3:30 PM to 2:30 AM, Sunday to Thursday (Alaska time)

Please note that daylight saving time may affect opening hours depending on the time of year.